

Dear Valued Customer,

Thank you for banking with us!

Security of your account is of utmost importance to us. In our endeavor to continue educating our customers on security. We are hereby publishing the Customer Awareness guidelines for you.

Covid 19 related Phishing Attack Campaign by Malicious Actors

- The Phishing campaign is expected to impersonate government agencies, departments and trade associations who have been tasked to oversee the disbursement of the government fiscal aid.
- The Spoofed Email ID which could be used for the phishing email is expected to be ncov2019@gov.in.
- Expected Phishing E-mail Subject Line: Free Covid 19 testing for all residents of Delhi, Mumbai, Hyderabad, Chennai and Ahmedabad.

Preventive Measures:

1. Don't open or click on attachment in unsolicited e-mail, SMS or messages through Social Media.
2. Exercise extra caution in opening attachments, even if the sender appears to be known.
3. Beware of e-mail addresses, spelling errors in e-mails, websites/links.
4. Do not submit personal financial details on unfamiliar or unknown websites/links.
5. Beware of e-mails, links providing special offers like Covid-19 testing, Aid, Winning prize, Rewards, Cashback offers.
6. Check the integrity of URLs before providing login credentials or clicking a link.
7. It is advised to encrypt/protect the sensitive documents stored in the internet facing devices to potential leakage.